## The Commercial Club of Chicago



## Veterans Working Group Meeting

Tuesday, June 7, 2016

# WELCOME AND REVIEW OF AGENDA

David Hiller President and CEO, Robert R. McCormick Foundation

## **Meeting Overview**

#### Welcome and Review of Agenda

David Hiller, President and CEO, Robert R. McCormick Foundation

#### Lightning Round 1.1.1

One person per organization, with one idea, speaking for one minute

#### Presentations

#### Results of the Veterans Working Group Tracking Survey

Amy Sherman, Council for Adult and Experiential Learning

#### **OFCCP Tracking Requirements and Best Practices**

Adam Young, Assistant District Director, OFCCP, Chicago District Office

#### Panel: Tracking Veteran Employment – Lessons Learned and Best Practices

Moderator - Amy Sherman, Council for Adult and Experiential Learning

- □ Greg "G-Man" Dellinger, AAR
- Griffin Goldin, Exelon
- Joseph Pennington, Combined Insurance

#### Wrap Up

David Hiller, President and CEO, Robert R. McCormick Foundation

#### Networking and One-on-One with Panelists and Guests

Kirsten Carroll, Commercial Club of Chicago

# LIGHTNING ROUND 1.1.1



## OFCCP TRACKING REQUIREMENTS AND BEST PRACTICES

Adam Young Office of Federal Contract Compliance Programs

## PANEL DISCUSSION: BEST PRACTICES IN TRACKING VETERAN EMPLOYMENT

Moderator: Amy Sherman, Council for Adult and Experiential Learning



- Veterans are tracked/reviewed during the application and promotion process
- We encourage our workforce to self identify through the application process (we ask an applicant twice at 2 different points in the process); we also poll our workforce every 5 years
- We have an applicant tracking system which feeds into our HR database; this allows us to be efficient in our tracking efforts
- We utilize our data to recognize our working veterans throughout the calendar year and to develop benchmarking goals for recruitment



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## Combined Insurance is Committed to Hiring Military Veterans

- Military Veteran Recruiting Program launched in 2010
- More than 2,500 veteran hires since program launch
- 34% of 2015 hires have military background



## Holistic Approach to Veteran Employment

- Hiring
- Training
- Onboarding
- Ongoing Development
- Leadership
- Mentoring

"Combined Insurance appreciates where you've been and what you've done."

-Kern Preddie, Captain, U.S. Army and Combined Insurance Market Director.

## Best Practices for Military Recruiting

- Veteran strategy part of core business strategy
- Embed into the company culture
- Make it part of every corporate action
- Self-identification is sought and encouraged on Day One of employment
  - Those who identify are presented with a pin that identifies Combined Insurance as the #1 Military Friendly Employer
  - Long-term employees were surveyed to find
     veterans who joined before tracking was put in place
- Veteran Affinity Group
- Military Hiring Summit
- Attend over 100 Military Job Fairs per year





## **Exelon Military Overview & Strategies to Encourage Military Self-Identification**

**Griffin Goldin** Talent Acquisition Programs Manager



## **Encouraging Military Self-Identification: Agenda**

Today we will discuss **actionable ways** to **increase** the percentage of military hires that **voluntarily self-identify**.



## **Get to Know the Exelon Family of Companies**

**ABOUT EXELON** 

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# AMERICA'S LEADING ENERGY PROVIDER



#### **Power Generation**

Exelon Generation Exelon Power



Competitive Energy Sales

Constellation BGE HOME



#### Transmission & Distribution

Atlantic City Electric [ BGE ComEd

Delmarva Power PECO Pepco







## **Exelon Talent Acquisition's Strong Partnership with EMAC**

# Exelon Talent Acquisition worked to build and maintain a strong partnership with Exelon Militaries Actively Connected (EMAC).

- Hold meetings with the presidents of each EMAC chapter regularly
- Attend EMAC volunteer and networking events with the team
- Keep the EMAC Teams informed of key military recruiting initiatives and successes
- Seek feedback from the EMAC members

EMAC helps directly promote selfidentification to all members

EMAC employees attend military career fairs with our recruiter teams





## **Exelon's Business Case for Hiring Military Candidates**

#### **Distinctive Capabilities & Values**

- · Military candidates are performance-oriented, have a strong work ethic, thrive under pressure
- Teamwork, leadership, and problem solving skills learned in the military are invaluable to many civilian roles
- Military candidates have demonstrated that they share Exelon's values regarding safety, integrity, the pursuit of excellence, diversity and inclusion, and innovation

#### Valuable Skills

- Military candidates receive advanced training in a variety of technical skills (even if not directly transferrable, military candidates have strong foundations for many aspects of the energy industry)
- The technical skills military candidates bring to the role make them cost effective employees
- Military candidates also bring outstanding soft skills to the workplace, for example, three-way communication skills

#### **Build Goodwill and Honor Service**

- Recruiting military candidates reflects the social responsibility of an employer and builds goodwill with customers, employees, and the community
- · Hiring military candidates helps give back to individuals who have sacrificed for the country

#### Untapped, Diverse Pool of Talent

- The number and diversity of transitioning military will continue to increase
- Scaling down of foreign wars 2.9 million troops have returned from service post-9/11; another 1 million will transition over the next 5 years
- Decreased defense budget \$429 million cuts in defense spending will reduce the size of armed forces
- Location Flexibility 71% of transitioning service personnel are willing to relocate for career opportunities

#### **OFCCP Regulation Compliance**

- Our military hiring initiatives will help us meet the 7.2% hiring benchmark (by FAAP) for protected veterans
- Our initiatives to target veterans with disabilities will help us target the 7% utilization goal (by job group) for individuals with disabilities



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### **Veteran New Hire Self-ID Assessment**

In 2012, Exelon implemented a new process to identify veteran new hires

Each new hire's resume is reviewed for military experience (versus relying on self identification)

	# 2012 Self-ID Military New Hires	% of Total New Hires	
Old Process	142	8.26%	
New Process	198	11.53%	

Change in Process allowed a 39.4% increase in # of veterans identified



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### **Exelon's Military Commitment Update**

	Joining Forces (The White House)	100,000 Jobs Mission (JP Morgan)	Hiring 500,000 Heroes (US Chamber of Commerce & Capital One)	
Commitment Summary	National initiative to engage all sectors of society to give our service members and their families the opportunities and support they have earned	Coalition of private sector companies committed to collectively hire 100,000 military members leaving active duty service and other veterans by the end of 2020	Hiring Our Heroes partnered with Capital One to launch Hiring 500,000 Heroes to help hire half a million veterans by the end of 2014	
Exelon's Commitment	10% of New Hires will be from the Military (as of commitment)	Commitment to hiring veterans and to reporting out on a quarterly basis.	Commitment to hiring veterans and to reporting out on a monthly basis.	
	*Committed in August 2012*	*Committed in January 2013*	*Committed made January 2013*	
Participating Companies	Ameren, DuPont, PG&E, B of A, GE, CSX, Disney, Northrop Grumman, JPMorgan Chase, Sodexo, Waste Management, Google, Raytheon, Lockheed Martin	JP Morgan, AT&T, Cisco, Ernst & Young, Caterpillar, Bloomberg, Delta, IBM, HP, Target, Northrop Grumman, ManTech, MetLife, Waste Management (68 companies)	GE, Sears, PepsiCo, PG&E, Morgan Stanley Smith Barney, McDonald's, 7- Eleven, Coca-Cola (over 800 companies)	
Report Out	Monthly	Quarterly	Monthly	
Commitment Status	On Track: Veterans made up 11.0% of new hires veterans since August 2012	<b>On Track:</b> Exelon reports number of veteran hires on a quarterly basis	<b>On Track:</b> Exelon reports number of veteran hires on a monthly basis	



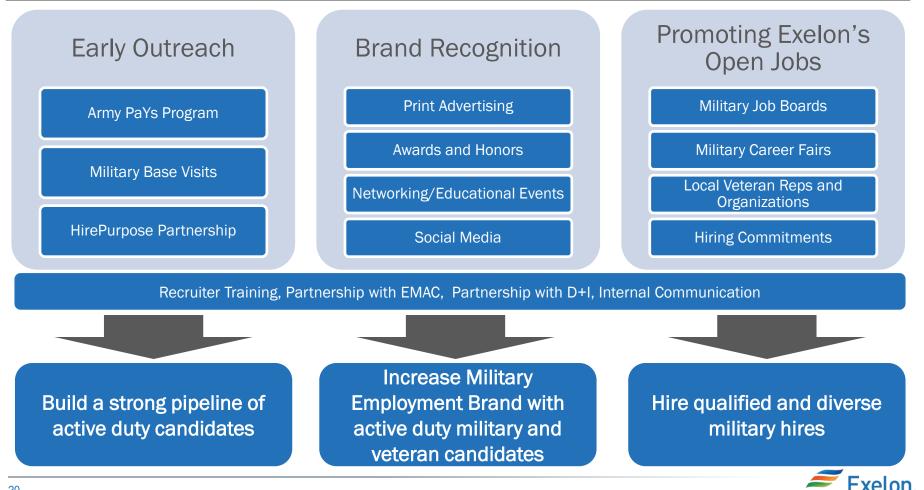
#### **Strategy to Increasing Self-ID:** Ţ **Strengthen Overall Military Hiring and Support**



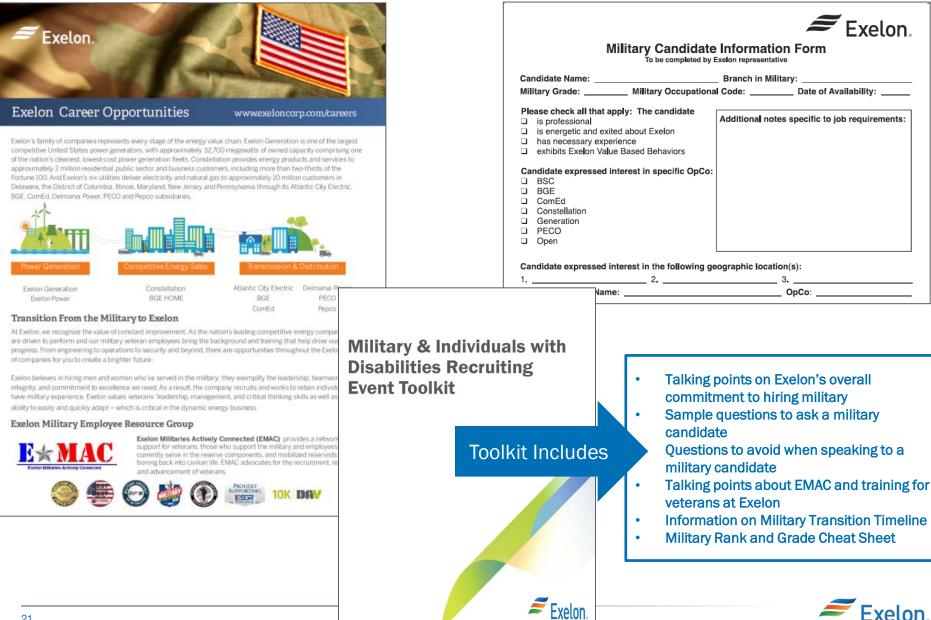
## **Exelon's Military Outreach Strategy**

Goal: Exelon is a Military Friendly Organization. Our military and veteran initiatives will assist the men and women who serve our country to re-enter the workforce and target qualified veteran candidates for employment - providing a solid pipeline of strong, loyal, and diverse candidates.

#### Exelon's Overall Military Recruitment Strategy



### Military Career Fairs & Base Visits: Military Materials



## **New 2015 Tool: Military Career Path Infographics**

Exelon developed Military Career Path Infographics to help give Veterans an idea about their potential career path at Exelon.

The tools are available to veteran candidates on Exelon's external Military Careers Site and we bring the flyers to military recruiting events.

## Currently focusing on top positions where we hire veteran candidates:

- Meter Reader
- Nuclear Security Officer Trainee
- Equipment Operator
- Engineer
- Utility Trainee
- IT Analyst
- Distribution Mechanic Apprentice
- Journeyman HVAC Svc



#### Transitioning From the Military to Exelon Meter Reader



Develop, lead and support the implementation and execution of work plans, operational goals and business initiatives as required as well as monitor monthly results.



Plan, direct, coordinate and oversee the work groups involved with our electric facilities and equipment. Develop your leadership skills through our 19-week training program.

#### Transition to an Overhead or Cunderground Electrician

Be the conduit between our customers and the network that powers their lives. You'll be involved with setting poles and hanging transformers to responding to sudden service disruptions.

Visit www.exeloncorp.com/careers for more information on transitioning from the military to Exelon.

© Exelon Corporation, 2015

#### The Future Is Bright! Continue to Develop Your Career at Exelon! There are many options for the next step in your career: Emergent Work Manager

Emergent Work Manager, Operations Manager, Construction and Maintenance Manager or even Director of Regional Electrical Operations!

Grow Your Career As a Work Planner Prioritize and schedule field

Prioritize and schedule field orders for completion of electric meter work and ensure internal and external customer expectations are met.

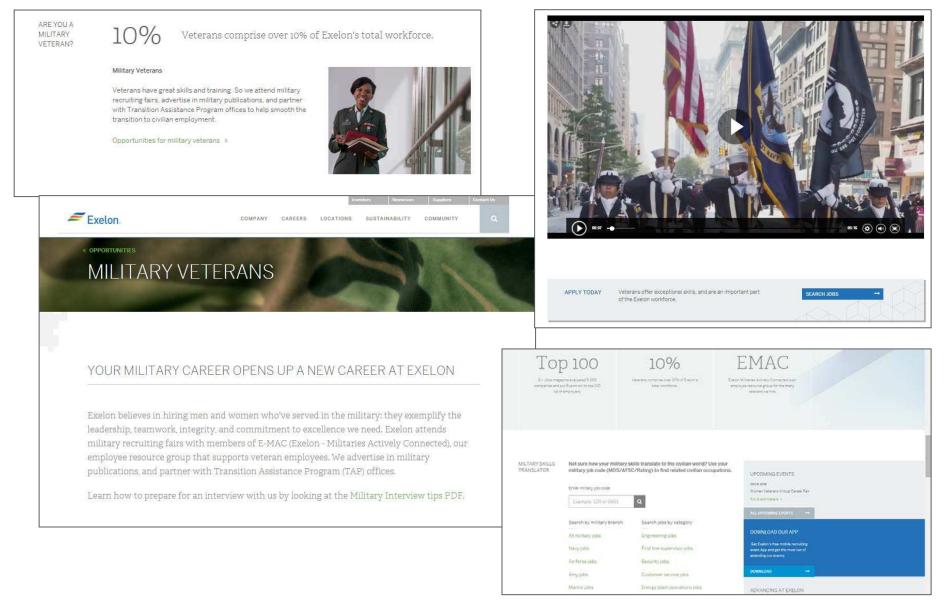
> Meter Reader— A Great First Step! Read residential,

commercial, and industrial meters, record meter registration, and defects or irregular conditions with the metering equipment, and/or meter locations.





## **Exelon's New Military Focused Site**



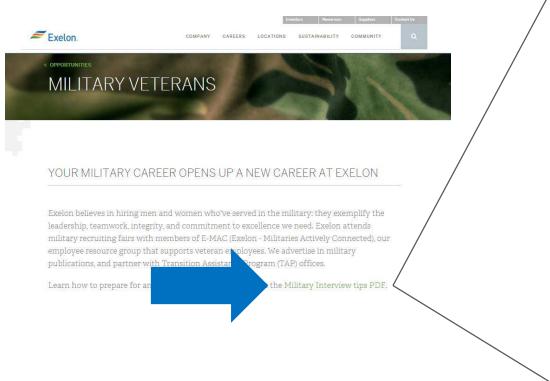


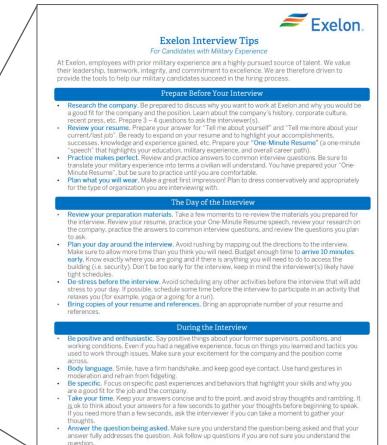
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## **Exelon Interview Tips for Military Candidates**

#### Exelon offers an 'Exelon Military Interview Tips' document on our Careers Site.

- The Military Interview Tips are posted on Exelon's external Military Career Page.
- Candidates with military experience who are selected for an interview also receive the "Exelon Interview Tips For Candidates with Military Experience" document via email to better prepare them for the interview.







### **Military Employee Video Clips**



#### Links to Military Employee Profiles

#### What Exelon employees are saying...



Senior Mechanical Engineer

I was excited about my opportunity to transition from the Navy to Exelon because I felt that I would be able to leverage the skills learned in the Navy. It was an ideal job fit with an industry leader and progressive company. Since working here I have found that Exelon's values are similar to the Navy's and my transition was very smooth.



#### Dana Grove Exelon/PECO

I am fortunate to work with the Transmission & Substation group at Exelon / PECO Energy. The work that I, and my fellow technicians do, allows for 'real-time' monitoring, protection and control of the PECO System. This work is extremely rewarding and essential to "keeping the lights on"

#### **Additional Targeted Content**

#### Exelon.

Challenge yourself to adapt, enhance and advance.

#### Apply Now!

At Exelon, your military experience translates to a rewarding career.

#### Careers at Exelon

At Exelon, we value leadership, teamwork, integrity and commitment to excellence – qualities many military veterans possess. We know that candidates who have served in the armed forces have the technical skills and drive required to succeed.

### People at Exelon

- Tell us about yourself to receive Exelon job and event infol.
- Transitioning Military •
- Job Opportunities •
- Learn more about Exelon \*
- Follow us on Twitter •



Access to promote upcoming events specific to the targeted population

## **Updated Military Career Fair Attire: Rags of Honor**

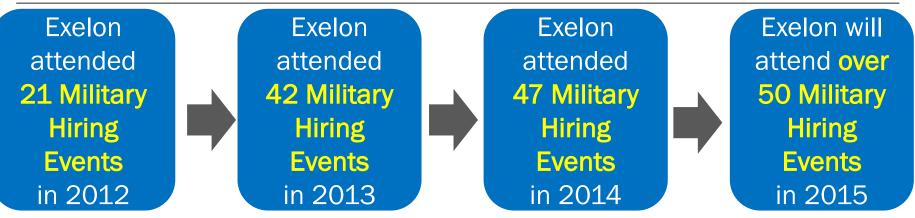
- **Rags of Honor** is a top-quality screen printing organization that has the mission of providing employment and services to homeless veterans. The proceeds go directly to employ the veterans who are producing the garments at the Rags of Honor facility.
- Exelon partnered with the organization to design new military career fair attire for Exelon employees.
- T-Shirts feature Exelon's logo as well as the Rags of Honor logo.







### Military Career Fairs & Base Visits Overall Strategy



#### **Strategy for Targeting and Attending Events:**

- Target military career fairs and military bases in Exelon's key locations
- Target national career fairs and military bases that specialize in the Military Occupational Codes Exelon is targeting (varies by OpCo)
- Utilize EMAC to ensure veteran attendees are present at military career fairs when ever possible
- Provide military specific Exelon career fair handouts for each OpCo attending
- Utilize military specific candidate information forms
- Schedule logistics calls to review the Exelon Military Toolkit & have copies of document onsite
- Each OpCo recruiter attendee serves as an advocate for outstanding military candidates they meet & promotes candidates to recruiters and hiring managers



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### **Making Veteran Hiring a Priority at Exelon**

#### **Communication to Recruiting Teams & HR Leadership Team**

- Corporate Talent Acquisition sends frequent military hiring updates:
  - High-level monthly email update to each OpCo Recruiting Team
  - Detailed quarterly report out to each OpCo Recruiting Team
  - High-level monthly update to HR Leadership Team
  - Detailed annual report out to each HR Leadership Team

#### **Annual Recruiter Trainings**

- Exelon sponsors Annual Recruiter Trainings "The Value of a Veteran" conducts an annual training for all Exelon Recruiters (2013 2015). Topics Include:
  - Understanding sourcing options for finding veteran candidate
  - Gaining 'buy-in' from Hiring Managers
  - Recruitment marketing tactics for conducting outreach to the military
  - Social media recruiting techniques to target military talent
  - Military Skills Translation and Interviewing

#### **Internal and External Communications**

- Internal: Stories in internal publications & on internal website
- External: LinkedIn, Twitter, Local News outlets



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## **Internal and External Communications: Military Initiatives**

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Exelon / News & Announcements / Exelon is Best for Vets!						
Exelon is Best for Vets!				Exelon / News & Announcements / Joining Forces: Exelon's military recruitment strategy		
5/3/2013 9:00 AM   Chen, Emily:(BSC)	* 📇 🖂					
승승승승				Joining Forces: Exelon's military		
Exelon was named number 40 on the Military Times EDGE "Best for Vets honored for their efforts to help veterans, active-duty service members an Exelon was named a winner for the CivilianJobs.com 2013 Most Valuable		on Corporation, U.S. Army Partner to Crea		recruitment strategy	★ 📇 🖂	
Exelon was among the 56 companies recognized.	Exelon Corporation, U.S. Army		/	9/28/2012 12:00 PM   Chen, Emily:(BSC)		
"I am proud to be one of many military veterans working at Exelon. Our co recruiting and investing in employees with military experience – and we h continue to do so through programs like the First Lady's Johing Forces I vice president, Nuclear Finance. "Exelon promotes a positive and suppor employees with prior military service. We provide training and resources	Partner to Crea Opportunities	s for Veterans				
employees succeed and are driven to develop and mentor them." Military Times EDGE surveyed more than 1 000 companies and top gove		500)		Exelon has a long history of successful recruiting from the U.S. armed forces, and currently	boasts more	
animal infinite about their recruiting and hiring policies, social recognition questionnaire about their recruiting and hiring policies, social recognition for reservists. Many companies that are being honored on the Best for Ve policies in place to help veterans get their foot in the door and become an situation once they join the company.	In an effort to help young Army sold Corporation and the U.S. Army yes	liers get good jobs after they complet terday signed an agreement to partne		than 3,300 employees who are current or former members of the military. We have been on Top 100 list for the past five years (2008 – 2012), and the company was nominated (by an E employee-veteran) for the 2012 Secretary of Defense Employer Support Freedom Award (th	Exelon	
Exelon will also appear in the Most Valuable Employers list in the May iss worldwide military base newspaper. The Civilian Jobs com Most Valuable		mony at the Pritzker Military Library.		recognition given by the U.S. Government to employers for their support of employees who a National Guard and Reserve).	serve in the	
HOME - SERVICES - NEWS - EDUCATION - AE		ment is real, and employers are well Search	Served to consider job candidates CEO, who addressed Army elon, hiring qualified veterans			
usiness Wire' Bekshire Hathaway Company	18 B B B B B B B B B B B B B B B B B B B		the right skills and values to	To continue our track record of supporting – and recruiting – military veterans to our employ Exelon's military and veteran initiative will assist the men and women who serve our countr		
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Exelon Corporation, U.S. Army Partner			t to serve their country and to help		ic ic the heat	
		ensuring that Soldiers are not only turn to the communities that they my at the signing ceremony.	Excion Talking to one of our thousands of active duty, reserve or veteran employees is the best way to understand what makes Excion military friendly. But it's nice to have it independently validated too. For the sixth time in a row, G.I. Jobs yesterday named us a top Military Friendly Employe			
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## **Enhancing Exelon's Military Strategy in 2016**

We are driven to continuously improve our military hiring initiatives.

## 2016 Military Hiring Goals

- Increase and enhance Exelon's military base outreach strategy
- Enhance effectiveness of our in-person and virtual military events
- Enhance current and build new partnerships with external military organizations
- Increase talent acquisition's partnership with EMAC
- Continue recruiter **training** for recruiting and hiring from the military
- Increase internal and external communications around our initiative
- Enhance tools and resources for military candidates
- Improve Exelon's Military Specific Careers Site
- Update military career fair attire
- Receive at least four major military awards in 2015
- Continue to see military self-ID increase
- Increase number and percentage of female military hires
- Increase number and percentage of military hires across all OpCos



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### **Exelon's Military Hire Tracking Process**

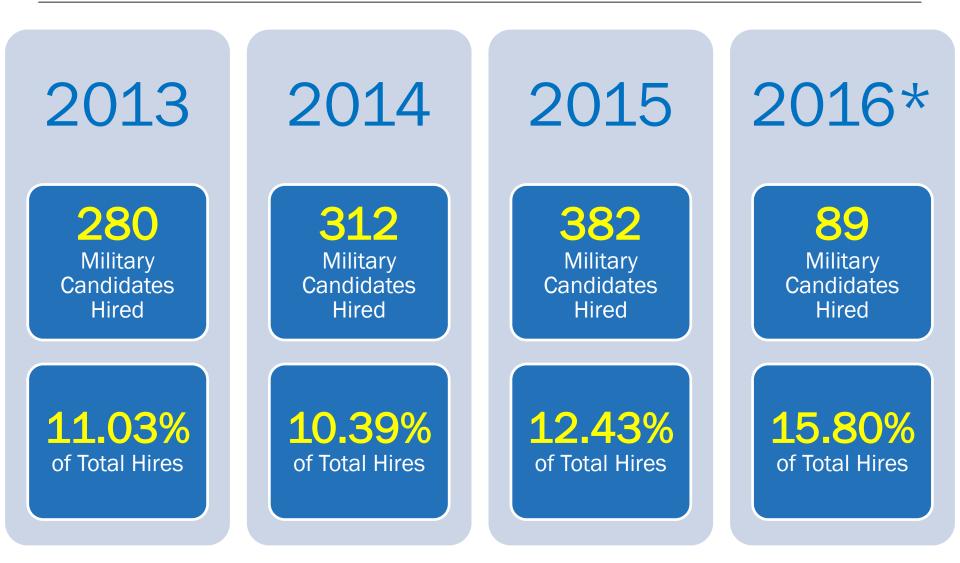
- Talent Acquisition reviews resumes for all new hires each week to check for military experience
- Talent Acquisition sends a weekly email to veteran new hires to:
  - -Welcome veteran new hires to Exelon
  - -Suggest the new hire self identify as a veteran
  - Provide information about EMAC and how to join
  - Provide information about how to request an accommodation
- Talent Acquisition sends a monthly email to each Recruiting Team with:
  - -Overall percent veteran hires for the month
  - Number and list of veteran hires for the Operating Company
  - Highlight and thank you to top recruiters hiring veterans that month

Process allows us to welcome our military hires, increase the accuracy of our military new hire reporting, and increase the number of employees that join EMAC and self-ID



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## 2013 – Q1 2016 Exelon Military Hiring Summary



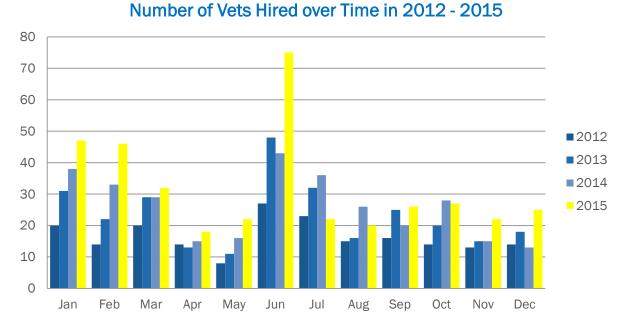


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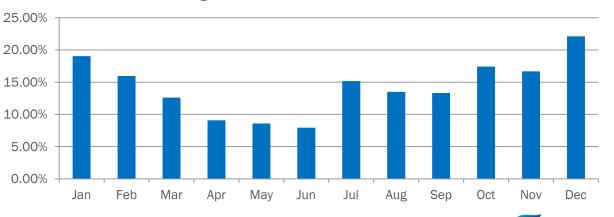
## **2015 Exelon Military Hiring Summary: Sample Scorecard**

#### 2015 Vet Hires by Month

Month	# Vet Hires	%New Hires
Jan-15	47	19.03%
Feb-15	46	15.97%
Mar-15	32	12.60%
Apr-15	18	9.09%
May-15	22	8.59%
Jun-15	75	7.95%
Jul-15	22	15.17%
Aug-15	20	13.51%
Sep-15	26	13.33%
Oct-15	27	17.42%
Nov-15	22	16.67%
Dec-15	25	22.12%
2015 Total	382	12.43%



#### Percentage of 2015 Veteran Hires Over Time



Exelon.



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## **Exelon's Recent Military Awards and Honors**

- Exelon has been recognized as number 42 on the 2016 **"Top 100 Military Friendly Employers"** by GI Jobs. This is the eight consecutive time Exelon has been awarded the honor, joining a group of elite companies on the eighth annual list.
- Exelon was named on the Military Times EDGE "Best for Vets Employers List" for 2013 – 2016.
- Exelon has been named a winner for the CivilianJobs.com "Most Valuable Employers (MVE)" for Military for 2013 - 2016.
- Exelon has been named on the US Veteran's Magazine's Best of the Best for Veterans List for 2013 - 2016.





## WRAP-UP

David Hiller President and CEO, Robert R. McCormick Foundation

# NETWORKING

Kirsten Carroll, Commercial Club of Chicago